

# HOME CARE 100<sup>®</sup>

## Frequently Asked Questions

### **Where can I find the 2026 Conference Agenda?**

[Click here](#) for the executive program and [click here](#) for the Spouse Program.

### **What is the hotel address, phone number and website?**

The Phoenician  
6000 E Camelback Road  
Scottsdale, AZ 85251  
Phone: (480) 941-8200  
[The Phoenician Website](#)

### **How do I make a hotel reservation?**

You can book [online](#) or call The Phoenician at (480) 423-2575 and mention "Home Care 100." Reserve your room at the Home Care 100 preferred rates below:

- \$430 per night (Standard Guest Room)
- \$609 per night (One-Bedroom Suite)
- \$725 per night (One-Bedroom Suite at The Canyon Suites)

The preferred rates expire on Friday, December 22 – *or while rooms availability lasts*. We recommend booking early to secure your spot.

### **What time is Check-in, Check-out at the hotel?**

Check-in is at 4:00 pm, Check-out is at 11:00 am.

### **What is the hotel room cancellation policy?**

Cancellations must be made 7 days prior to arrival. All cancellations outside of the cancellation policy will forfeit the first night's room and tax.

### **How much should I tip hotel bell staff?**

Each person will be charged a \$16.00 one-time portage service fee (this is separate from your room rate). Additional tipping is at your discretion.

### **How much should I tip housekeeping?**

Each room will be charged a \$5.00 daily housekeeping service charge (this is separate from your room rate). Additional tipping is at your discretion.

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## Is there a hotel resort fee?

A daily charge of \$25.00 per room plus tax will be applied for the hotel's resort fee.

### **The Phoenician Resort Fee** - includes the following amenities:

- Standard in-room Wi-Fi
- Craft Beer Tasting at The Phoenician Tavern (11am, daily)
- Tennis court time and equipment usage at The Phoenician Athletic Club; reservations required (one hour, daily)
- Pickleball court time and equipment usage at The Phoenician Athletic Club; reservations required (one hour, daily)
- Bicycle usage at The Phoenician Athletic Club (two hours, daily)
- Outdoor morning yoga class at The Phoenician Spa (daily)

### **Canyon Suites Resort Fee** - includes the following amenities:

- Seasonal Welcome Amenity
- Standard in-room Wi-Fi
- Craft Beer Tasting at The Phoenician Tavern (11am, daily)
- Tennis court time and equipment usage at The Phoenician Athletic Club; reservations required (one hour, daily)
- Pickleball court time and equipment usage at The Phoenician Athletic Club; reservations required (one hour, daily)
- Bicycle usage at The Phoenician Athletic Club (two hours, daily)
- Outdoor morning yoga class at The Phoenician Spa (daily)
- Overnight Valet Parking (Daily, underground) \*Gratuuity not included

## Where and when can I check into Home Care 100?

When you arrive at Home Care 100, please proceed as follows:

### **Welcome Desk Hours & Locations:**

Saturday, January 24:	3:00 pm – 6:00 pm	Phoenician Ballroom Foyer - 1 <sup>st</sup> Floor
Sunday, January 25:	8:00 am – 5:00 pm	Phoenician Ballroom Foyer - 1 <sup>st</sup> Floor
Monday, January 26:	7:00 am – 5:00 pm	Phoenician Ballroom Foyer - 1 <sup>st</sup> Floor
Tuesday, January 27:	7:00 am – 3:00 pm	Phoenician Ballroom Foyer - 1 <sup>st</sup> Floor
Wednesday, January 28:	7:00 am – 10:00 am	Phoenician Ballroom Foyer - 1 <sup>st</sup> Floor

## What ground transportation is provided to/from the hotel/airport?

Attendees traveling via Phoenix Sky Harbor International Airport (PHX) will receive complimentary, pre-arranged car service.

- Saturday, January 24 & Sunday, January 25 (Arrivals)
- Wednesday, January 28 (Departures)

Instructions to reserve your car service will be emailed in the Fall.

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## **What does the attendee fee include?**

The attendee fee includes access to all education sessions, conference materials, conference meals and scheduled breaks, experiences, and ground transportation to/from Phoenix Sky Harbor International Airport (PHX) on January 24, 25 and 28 only.

*\*It does not include travel, lodging and personal expenses.*

## **What does the spouse/significant other fee include?**

The spouse fee includes all spouse activities, experiences, hosted receptions and dinners, and ground transportation to/ from Phoenix Sky Harbor International Airport (PHX) on January 24, 25 and 28 only.

*\*It does not include travel, lodging and personal expenses.*

## **What is the conference's attire?**

### **Meetings/Education:**

Business Casual

### **Spouse Program:**

Resort Casual

### **Socials:**

Sunday – Resort Casual

Monday/Tuesday – Smart Casual

## **What is the conference cancellation policy?**

- **Cancellations on or before December 26, 2025:** You can appoint a substitute senior-level executive (of comparable rank); you can transfer your registration fee as a credit toward the 2027 Home Care 100 Winter Conference; or you can receive a refund less a \$250 service fee.
- **Cancellations after December 26, 2025:** You can appoint a substitute senior-level executive in your place. After December 26, no registration refunds or transfers to future conferences will be allowed.

## **Experiences:**

### **Executives & Spouses - Sunday, January 25 & Tuesday, January 27**

Instructions to reserve your experience will be emailed in the Fall

### **Monday, January 26 – Spouses Only**

Instructions to reserve your experience will be emailed in the Fall

## **What is the average temperature during the conference?**

High: 70°, Low: 55°

Please check the [weather](#) in advance and pack accordingly. Our evening functions will be outside.

## **Does the hotel provide complimentary Wi-Fi?**

Wi-Fi in guest rooms, public areas and meeting space is complimentary.

## **Does the hotel offer in-room dining service?**

In-room dining is available 24 hours

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## **What dining options are available at the hotel?**

[Click here](#) for locations and times

## **What are the business center hours in the hotel?**

The FedEx Office Print & Ship Center is located on the first level.

Hours of Operation: Monday-Friday 7:00am-6:00pm, Saturday 7:00am-12:00pm, Sunday 8:00am-12:00pm

Phone: (480) 941-0123

## **What are The Phoenician Spa hours?**

The Phoenician Spa is open 7 days a week, 9:30am – 5:30pm. Call (480) 423-2452 to book an appointment. Mention “Home Care 100” to receive a 10% discount at the Spa

## **Where can I play golf?**

The Phoenician Golf Course showcases the unique beauty of Arizona’s Sonoran Desert. Providing a natural rhythm and flow, the course plays to a par 71 and offers four sets of tees, ranging from 4,575 yards from the forward tees to 6,518 yards from the players' tees.

Call (480) 423-2449 and mention “Home Care 100” to receive a 10% discount

## **What are the fitness center hours?**

The fitness center is accessible 24 hours a day with a guestroom key card

## **Where do I park at the hotel?**

Valet parking: \$46 USD per car, per day (subject to change)

Self-parking: \$28 USD per car, per day (subject to change)