

# HOME CARE 100<sup>®</sup>

## Frequently Asked Questions

**Where can I find the 2024 Conference Agenda?**

[Click here](#) for the executive program and [click here](#) for the Spouse Program.

**What is the hotel address, phone number and website?**

Fairmont Scottsdale Princess

7575 East Princess Drive

Scottsdale, AZ 85255

Phone: (480) 585-4848

[Fairmont Scottsdale Princess Website](#)

**How do I make a hotel reservation?**

Reserve your room at the Home Care 100 preferred rate of \$414 [online here](#) or call the Fairmont Scottsdale Princess at (480) 419.3155 and mention "Home Care 100." Rate expires on December 11 – or while inventory exists.

**What time is Check-in, Check-out at the hotel?**

Check-in is at 4:00 pm, Check-out is at 11:00 am.

**What is the room cancellation policy at the hotel?**

If cancelled within 14 days of your arrival, you will be charged a penalty of one (1) night room and tax to the credit card on file.

Early Departure Fee - Guests wishing to avoid a charge of 1 night Room and Tax Early Check-out Fee, should advise the Front Desk at least 24 hours in advance

**How much should I tip hotel bell staff?**

The resort fee includes a \$12.00 per person/round trip gratuity. Additional tipping is at your discretion.

**How much should I tip housekeeping?**

The resort fee includes a \$2.00 per person/per day gratuity. Additional tipping is at your discretion.

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## Is there a hotel resort fee?

A daily charge of \$25.00 per room plus tax (reduced from \$40) will be applied for the hotel's resort fee. The daily resort fee includes:

- Daily basic internet access in guestroom
- \$25 Well & Being credit toward a body or facial treatment per paid night, valid once per day. Spa treatments receive access to Well & Being Spa amenities for the day, including: co-ed waterfall treatment pool, sauna, steam room, aromatherapy lounge, private rooftop pool and more (credit not cumulative and valid once per day)
- On-site transportation service (guest rooms, restaurants, spa, pools, and meeting spaces)
- Jogger station: (2) water bottles, towels and running trail map available between 6 and 9 am at Guest Services
- Roundtrip portorage (\$12.00 round trip/per person)
- Daily housekeeping gratuity (\$2.00 per person/per day)

## Where and when can I check into Home Care 100?

When you arrive at Home Care 100, please proceed as follows:

### Welcome Desk Hours & Locations:

Saturday, January 20:	3:00 pm – 6:00 pm	Princess Ballroom Foyer
Sunday, January 21:	8:00 am – 5:30 pm	Princess Ballroom Foyer
Monday, January 22:	7:00 am – 5:00 pm	Princess Ballroom Foyer
Tuesday, January 23:	7:00 am – 3:00 pm	Princess Ballroom Foyer
Wednesday, January 24:	7:00 am – 10:30 am	Princess Ballroom Foyer

## What ground transportation is provided to/from the hotel/airport?

Home Care 100 will provide complimentary transportation from Phoenix International Airport (PHX) to The Fairmont Princess on Saturday, January 20 and Sunday, January 21 and to Phoenix International Airport (PHX) on Wednesday, January 24.

To reserve your ground transportation please [click here](#)

## What does the attendee fee include?

The attendee fee includes all education sessions, conference materials, conference meals, breaks, recreational experiences, and ground transportation to/from Phoenix International Airport (PHX) on January 20, 21 and 24 only.

*\*It does not include travel, lodging and personal expenses.*

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## What does the spouse/significant other fee include?

The spouse fee includes all spouse activities, recreational experiences, hosted receptions and dinners, and ground transportation to/from Phoenix International Airport (PHX) on January 20, 21 and 24 only.

*\*It does not include travel, lodging and personal expenses.*

## What is the conference attire?

Meetings/Education:	Spouse Program:	Socials:
Business Casual	Resort Casual	Sunday/Monday - Resort Casual Tuesday – Cocktail Attire

## What is the conference cancellation policy?

**Cancellations on or before January 5, 2024:** You can appoint a substitute senior-level executive, carry over your registration to the 2025 Home Care 100 or receive a refund less a \$100 service fee.

**Cancellations after January 5, 2024:** Your registration fee will not be carried over and you will not receive a refund. You can appoint a substitute senior-level executive in your place.

## Recreation & Suggested Attire:

### Sunday, January 21

- Amazing Race at The Princess: Casual attire, athletic shoes, light jacket, hat, sunglasses
- Desert Blazer Tour: Casual attire, closed toe walking shoes, light jacket, hat, sunglasses
- Go-Kart Racing: Casual attire, light jacket
- Golf Tournament (Executives Only): Golf attire, soft spiked shoes, collared shirt, hat, sunglasses, no jeans, shorts must be at least mid-thigh in length
- Horseback Riding: Casual attire, long pants, closed toe shoes, light jacket, hat, sunglasses
- Sonoran Desert Flatwater Rafting: Casual attire (clothes and shoes may get wet), comfortable shoes, light jacket, hat, sunglasses
- Tequila, Mezcal & Copitas!: Casual attire

### Monday, January 22

- Spouse Chase Field & Craft Brewery Behind the Scenes Tour with Lunch: Casual attire, comfortable walking shoes, light jacket, hat, sunglasses
- Spouse Wildlife World Zoo & Lunch: Casual attire, comfortable walking shoes, light jacket, hat, sunglasses

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## Tuesday, January 23

- Spouse Books & Bubbles Club: Casual attire
- Spouse Private Cabanas: Pool attire, hat, sunglasses
- The Spa: Casual attire
- Cabana Fun at The Princess Pool (private cabanas): Pool attire, hat, sunglasses
- Cupcake Wars: Casual attire
- Food Truck Face-Off: Casual attire
- Musical Instrument Museum VIP Tour: Casual attire, comfortable walking shoes, light jacket
- Outdoor Pickleball: Casual attire, athletic shoes, light jacket, hat, sunglasses
- Sonoran Desert Hike: Casual attire, athletic shoes, light jacket, hat, sunglasses

## **What is the average temperature during the conference?**

High: 67°, Low: 50°

Please check the [weather](#) in advance and pack accordingly. Our Sunday & Monday evening functions will be outside.

## **Does the hotel provide complimentary Wi-Fi?**

Wi-Fi in guest rooms, public areas and meeting space is included in your resort fee.

## **Does the hotel offer room service?**

In-room dining is available 24 hours a day.

## **What are the business center hours in the hotel?**

The FedEx Office Print & Ship Center is located in the Fairmont Scottsdale Princess. Hours of Operation: Monday-Friday 7:00am-7:00pm, Saturday-Sunday 7:00am-4:00pm Phone: (480) 502-7505

## **What are the Well & Being Spa hours in the hotel?**

The Spa is open 7 days a week, Monday-Sunday: 6:00am – 7:00pm. Call (480) 585-2732 to reserve a treatment and mention “Home Care 100” to receive a 10% discount. A \$25 Well & Being credit toward a body or facial treatment per paid night, valid once per day is included in your resort fee. The Spa offers a day pass of \$75 Monday through Thursday to hotel guests interested in enjoying the spa facility that don't have a treatment booked. Access to spa facility is for guests that have booked appointments Friday through Sunday.

## **Where can I play golf?**

TPC Scottsdale: The Randy Heckenkemper-designed Champions Course offers an ideal desert golf experience. The course was crafted to balance strategy with design, so as not to favor any one type of play. Call (480) 585.4334 to reserve a tee time.

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**What are the fitness center hours?**

The fitness center is accessible 24-hours-a-day with guestroom key card.

**Where do I park at the hotel?**

The hotel has three parking lots, one for each section of the hotel.

*Valet parking:* \$38 USD for overnight, including in-and-out privileges.

*Self parking:* \$25 USD per night.