

Create • Demonstrate • Articulate

# HOME CARE 100° × Intelligence Group

Value is such an overused term. What do we really mean when we say it?

In business, we strive to increase value to our customers. This could mean high quality outcomes, exceptional patient and employee experience, or improving access to services.

In healthcare, we are experiencing a monumental shift to value-based care that rewards improved outcomes and provider performance.

The 2025 Home Care 100 and Lincoln Intelligence Group agendas and workgroups are designed to spark deep thinking and new ideas that add value to your business - so you ultimately grow and thrive well into the future.

This journey toward the future is best traversed with proactive collaboration and idea exchange between the sector's most visionary leaders and innovative thinkers. Coming together for these critical discussions has never been more important because truly leading the future will require more from us than ever before.

It will require creatively expanding our workforce. It will require a radical elevation of our position in the healthcare ecosystem, especially among payers. It will require cost-lowering technology and new business models. It will require empowering our caregivers with new AI tools and platforms. All while managing an uptick in M&A activity and a changing legislative and regulatory environment.

You can leverage our powerful offerings to drive better and faster implementation of your strategic initiatives to improve your organization's value equation. We believe in the future of home care, and we are committed to your growth and success 365 days a year.



Janette Lynn

Jeanette Lynn

President, Lincoln Healthcare Leadership Home Care 100 | Intelligence Group

If you're ready to accelerate your initiatives and drive real impact for your business, we are ready to be a driving force alongside you.

homecare100.com/365

# Go Forward Faster

Home Care 100 is the spark for new ideas and our Intelligence Group is the fuel that brings the ideas to life in your day-to-day operations.

We bring together the nation's top home-based care leaders for impactful learning and relationship-building experiences that elevate your thinking about the future of your business all year round.

#### Twice Per Year

# **HOME CARE 100**

Setting the stage for excellence in leadership, strategy and innovation.

**January 19 - 22, 2025** JW Marriott Marco Island, FL



June 1 - 4, 2025 Waldorf Astoria Monarch Beach, CA



### Always On

# Intelligence Group

Better and faster implementation of your strategic initiatives.

**Expert advisors** tightly aligned with your leadership team

**Deep expertise** on your most critical issues

Exclusive, ear-to-the-ground industry perspectives

A **collective** of forward-thinking executives

2 | homecare100.com/365

# 2025 Research Agenda

We have more C-suite conversations with more home care innovators than anyone. Home care insiders talk to us. The top providers in the country trust us. Whatever you're dealing with, we've already seen it, done it or are working to solve it.

Our advisors are obsessively engaged with business trends and deliver strategy ideas that are timely, customized and actionable.

HOME CARE 100° × Intelligence Group

Vision

Organizing for value-based care

- Enterprise KPIs
- · Fostering value at the branch/site level

**LEADERSHIP** 

Future of hospice and the hospice benefit

- · Role of hospice in VBC
- · Hospice competitive substitutes

M&A / Capital Markets Outlook

- · Non-profit combinations
- · Interest rates/Lending/Debt markets
- Private equity

#### Culture

Developing the next generation of managers

· Training managers for VBC/VBP

Culture as compensation: Recruiting/retention in an era of unabated wage inflation

Culture of performance and innovation

· Volume to value transition

## Workforce

Macro Factors: Immigration, unemployment, unionization, culture/generational issues, regulatory/legislative issues

Nursing capacity

- Supply/demand dynamics
- Attracting/developing/retaining less experienced nurses
- Mobile training/development

Recruiting/onboarding/retention tools and technology

#### Value

Aligning with MA plan objectives

- Coverage and timeliness
- Stars/HEDIS
- · Contract administration and adjudication

**STRATEGY** 

Contracting with MCOs

- · Commercial acumen
- · Value proposition narratives
- · Role of SDOH data

Aligning with non-plan risk-bearing entities

ACOs/Physician groups

#### Growth

Aligning with facility-based and community referral partners around value

- · Payer pull-through
- · Program development

Serving Medicaid and dual eligible beneficiaries and payers

Self-directed personal care: Opportunities and challenges

#### **Disruption**

Evolution of virtual caregiving

- Fractional staffing
- Virtual care technologies

Payer/Provider full risk models

· ACO REACH/SNPs/Risk-Based Primary Care

New entrants in home care

· Consumer and Retail companies

#### **Models**

Clinical pathway evolution

· COPD/Heart Failure/Neuro/Stroke/Dementia

INNOVATION

Longitudinal services

 Post-Acute Continuum/Chronic Care/ Palliative Care/Primary Care

CMMI Models

- GUIDE
- TEAM

## **Technology**

EMR Comparative Study

· Strengths-based comparison of top vendors

Business cases and solutions for Al and predictive analytics:

- Clinical documentation
- · Administrative burden
- Disease trajectory

Information exchange and security

· Interoperability/Cybersecurity

#### **Operations**

Streamlining clinical operations

Process/Case Management/Triage

Administrative solutions and tools

 Authorization/Intake/Scheduling/ Contact Center

Operationalizing VBP/VBC: Identifying and driving the metrics that matter

# **HOME CARE 100**

Home Care 100 delivers the most strategic thinking and exceptional relationship building opportunity in an environment unlike any other.

#### Elevate Your Leadership, Strategy & Innovation

Our thought leadership content is the best in the sector. Period. It's action-based, original, and will provoke new thinking about the future path for your organization.

### Stay Ahead of What's Coming

Leaders recognize Home Care 100 as their trusted, undisputed source for understanding emerging opportunities. Every year we showcase the inventive models and technologies that are transforming how home-based care is delivered.

### Connect with Peers Who Can Help

You're among a vetted community of exclusively C-level leaders in an experience designed to foster genuine connections with peers who can offer solutions and fresh perspectives on your business.

### Bring Your Spouse for Balance & a Boost

Our priority is **you**, not just your business, so we welcome your spouse to attend. Sharing this experience with them offers work/life balance and opens new channels of personal and professional relationship-building.

### Recharge with an Exceptional Experience

We genuinely care about your experience, which we tailor with detail, convenience, and elegance.



View Full Program & Secure Your Place at *homecare100.com/365* 

Special Pricing When You Attend Both



You will be empowered to improve performance and drive greater value across your organization. This means better outcomes delivered by an engaged workforce at the lowest cost.

We'll explore value from every angle, equipping you to create change, demonstrate your success, and articulate your value.

### *January 19 - 22, 2025*

JW Marriott Marco Island, FL

Keynote: Workforce of the Future

> Post-Election Legislative Forecast

Elevating the Value Dialogue in our Sector

**Expanding Your Payer Horizons** 

Electrifying Your Revenue Engine for the Value-Based Future

Payers Speak Frankly About Home Care's Value

Reimagining the EMR Industry Roadmap

Innovators Bowl: Virtual Caregiving

#### June 1-4, 2025

Waldorf Astoria Monarch Beach, CA

Keynote:
Driving Innovation

Longitudinal & Other Emerging Business Models

Essential Tech for Your Radar

What Time is It: Buy, Sell or Hold?

Non-Profit M&A and Combinations

Back Office: Winning the Game Below the Line

MSOs are on Fire: That's a Good Thing

The Art of Post-Merger Integration

Case Studies: High Performing Workforces



# Intelligence Group

The Intelligence Group is your bridge from Home Care 100 inspiration to yearround business impact. We strategically align with your leadership team to drive better and faster implementation of your initiatives, and check off your to-do list.

Through a mix of expert and peer insights, and a variety of formats, you get year-round access to actionable strategy ideas, deep expertise on critical issues, and a forward-thinking network of home care leaders and innovators.

The future of home care is shaped every day with the Intelligence Group. Are you ready to be a part of it?

homecare100.com/365

Fast-track initiatives
that will get you
growing faster

Anticipate, assess and take advantage of emerging opportunities

Stay connected to dynamic and ambitious leaders

## Deep Home Care Expertise on Your Most Critical Issues

Our deep-thinking and analysis fuels our partnerships with operators who are looking to differentiate and grow, and will be showcased through the Intelligence Group and on stage at Home Care 100.

The home-based care landscape will look dramatically different in 2030 than today, and we are committed to supporting you through this evolution by gauging where the sector is right now and where it needs to go, and providing strategy ideas to accelerate your journey.

### Your Home Care Company in Good Company

Our collective of experts and innovators represent the best home care operators across the country, and those who are planning to be.

We offer many opportunities for you to capture the wisdom of these trusted peers and apply it to your most pressing challenges - a multiplier effect you won't find anywhere else.

# Our Approach

#### **Initial Account Plan**

Individualized assessment to understand your strategic plan and how we can drive your initiatives. A dedicated analyst is assigned to your company who will develop a customized account plan.

#### **Successful Execution**

Multiple Client Success touchpoints are scheduled throughout the year to ensure you're extracting maximum value from our insights and network.

#### Annual Results Review

If you haven't been successful, then neither have we.

8 | homecare100.com/365

# Our Team is Your Team

We are deeply rooted in the home-based care sector, and our team brings fresh insights, best practices, and original research from years of working with the country's most influential and leading providers across the senior care continuum. We're a team of smart and passionate people who are driven to help you be the best business possible.



Jeanette Lynn President, Lincoln Healthcare Leadership & Managing Director, Home Care 100



**Tim Bateman** Managing Director Intelligence Group



**Peter Bresler** Principal Advisor Intelligence Group



Michelle Dodd Associate Managing Director. Home Care 100



Jen Stewart Associate Managing Director, Home Care 100



**Betsy Hansen** Senior Advisor Intelligence Group



Ariana Klitzner Lead Consultant Intelligence Group



Tiwi Remi **Business Development** Director, Intelligence Group



**Mike Morrissey** VP Partnerships Home Care 100



**Brian Zavoluk** Director of Partnerships Home Care 100



Maria Marschke Senior Director, Operations Home Care 100

66 Vision without action is a dream. Action without vision passes time. Vision with action can change the world. 99

- Joel Barker

Are you ready to turn new ideas into everyday reality? homecare100.com/365



**Executive** Advisors



Hank Ross Founder Physician Housecalls

#### HOME CARE 100

# Intelligence Group

c/o Lincoln Healthcare Leadership 3530 Post Rd., Suite 201 Southport, CT 06890

#### Home Care 100

January 19-22, 2025

JW Marriott Marco Island Florida

#### Home Care 100

June 1-4, 2025

Waldorf Astoria Monarch Beach California

# Intelligence Group

Year Round

Accelerate Your Initiatives and Make Your Strategic Plan a Reality